



# ROCKY MOUNTAIN FAMILY PHYSICIANS

1124 E Elizabeth, Bldg. C Fort Collins, CO 80524 P: (970) 484-0798 F: (970) 482-0679 [www.rmfamilyphys.com](http://www.rmfamilyphys.com)

## FAQ'S

### **What if I need my medical records?**

We require written authorization for medical records. Electronic records can be sent to your new office at no charge. If you want the records printed, fees are assessed. Less than 50 pages \$35, 51-100 pages \$50, 101-150 pages \$75, and over 150 pages \$120.

### **What about my bill?**

All bills are due by September 8<sup>th</sup>, any remaining balances will be sent to a third party.

### **What if I need refills on my medications or lab results?**

We ask that you contact us by August 25<sup>th</sup> to request refills. We will call you with the results.

### **Can I follow my current provider?**

Yes! Please watch for updates.

### **Does Village MD accept my insurance?**

They accept most insurances. You can visit [Insurance plans accepted by Village Medical](#) to see if they accept your insurance.

### **How will appointments already scheduled after September 8<sup>th</sup> be rescheduled?**

We are working with Village MD on a process to honor all future appointments. You will receive more information from RMFP or Village MD on how to reschedule your appointment.

### **If you have additional question, please email them to:**

[MSTULL@RMFP.NET](mailto:MSTULL@RMFP.NET)

**We will answer as quickly as we can.**

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